

# Punctuality for december 2019 per airline

## Departures scheduled

\*) Delayed more than 15 minutes.

\*\*) Airlines having less than 10 operations.

| Airline                   | Planned (number) | Flown (number) | Cancelled (number) | Flown (%) | Delayed *) (number) | Punctuality (%) | Avg. delay (min) |
|---------------------------|------------------|----------------|--------------------|-----------|---------------------|-----------------|------------------|
| Aegean Airlines S.A.      | 22               | 22             | 0                  | 100%      | 8                   | 64%             | 27               |
| Aeroflot Russian Airlines | 61               | 61             | 0                  | 100%      | 3                   | 95%             | 34               |
| Air Baltic                | 115              | 114            | 1                  | 99%       | 9                   | 92%             | 30               |
| Air Canada                | 18               | 18             | 0                  | 100%      | 7                   | 61%             | 58               |
| Air China International   | 13               | 13             | 0                  | 100%      | 2                   | 85%             | 24               |
| Air France                | 111              | 110            | 1                  | 99%       | 15                  | 86%             | 62               |
| Air Greenland             | 18               | 18             | 0                  | 100%      | 2                   | 89%             | 34               |
| Air India                 | 15               | 13             | 2                  | 87%       | 6                   | 60%             | 85               |
| Air Serbia                | 19               | 19             | 0                  | 100%      | 10                  | 47%             | 29               |
| Ais Airlines              | 24               | 23             | 1                  | 96%       | 1                   | 96%             | 24               |
| Alsie Express A/S         | 77               | 77             | 0                  | 100%      | 1                   | 99%             | 18               |
| Atlantic Airways          | 71               | 70             | 1                  | 99%       | 13                  | 82%             | 44               |
| Austrian Airlines         | 120              | 119            | 1                  | 99%       | 11                  | 91%             | 31               |
| British Airways           | 179              | 179            | 0                  | 100%      | 22                  | 88%             | 48               |
| Brussels Airlines         | 96               | 96             | 0                  | 100%      | 15                  | 84%             | 34               |
| Croatia Airlines          | 29               | 29             | 0                  | 100%      | 10                  | 66%             | 23               |
| Csa Czech Airlines        | 76               | 75             | 1                  | 99%       | 26                  | 66%             | 43               |
| Danish Air Transport      | 346              | 340            | 6                  | 98%       | 21                  | 94%             | 31               |
| Easyjet                   | 242              | 241            | 1                  | 100%      | 69                  | 71%             | 47               |
| Easyjet Europe            | 283              | 280            | 3                  | 99%       | 48                  | 83%             | 34               |
| Egypt Air                 | 18               | 18             | 0                  | 100%      | 17                  | 6%              | 36               |
| Emirates                  | 31               | 31             | 0                  | 100%      | 8                   | 74%             | 44               |
| Eurowings Luftverkehrs Ag | 68               | 67             | 1                  | 99%       | 7                   | 90%             | 35               |
| Finnair                   | 132              | 132            | 0                  | 100%      | 23                  | 83%             | 30               |
| Iberia Express            | 31               | 31             | 0                  | 100%      | 9                   | 71%             | 27               |

|                                |      |      |    |      |     |      |     |
|--------------------------------|------|------|----|------|-----|------|-----|
| Icelandair                     | 81   | 79   | 2  | 98%  | 15  | 81%  | 42  |
| Iraqi Airways                  | 19   | 19   | 0  | 100% | 8   | 58%  | 62  |
| Klm Royal Dutch Airlines       | 211  | 209  | 2  | 99%  | 20  | 91%  | 44  |
| Laudamotion                    | 53   | 53   | 0  | 100% | 24  | 55%  | 48  |
| Lot Polish Airlines            | 90   | 89   | 1  | 99%  | 14  | 84%  | 45  |
| Lufthansa                      | 270  | 268  | 2  | 99%  | 38  | 86%  | 39  |
| Luxair                         | 64   | 64   | 0  | 100% | 7   | 89%  | 21  |
| Middle East Airlines (Mea)     | 14   | 14   | 0  | 100% | 6   | 57%  | 21  |
| Norwegian Air International    | 956  | 954  | 2  | 100% | 120 | 87%  | 44  |
| Norwegian Air Shuttle          | 190  | 189  | 1  | 99%  | 29  | 85%  | 43  |
| Pegasus Hava Tasimaciligi      | 62   | 62   | 0  | 100% | 17  | 73%  | 32  |
| Qatar Airways                  | 80   | 80   | 0  | 100% | 12  | 85%  | 40  |
| Royal Air Maroc                | 12   | 10   | 2  | 83%  | 3   | 75%  | 24  |
| Ryanair Ltd                    | 524  | 524  | 0  | 100% | 158 | 70%  | 41  |
| Scandinavian Airlines          | 3331 | 3307 | 24 | 99%  | 495 | 85%  | 35  |
| Singapore Airlines             | 22   | 22   | 0  | 100% | 0   | 100% | 0   |
| Swiss International Airlines   | 89   | 89   | 0  | 100% | 28  | 69%  | 35  |
| Tap Portugal                   | 55   | 54   | 1  | 98%  | 28  | 49%  | 55  |
| Thai Airways International     | 41   | 39   | 2  | 95%  | 5   | 88%  | 39  |
| Transavia                      | 14   | 14   | 0  | 100% | 2   | 86%  | 143 |
| Turkish Airlines               | 94   | 94   | 0  | 100% | 14  | 85%  | 32  |
| Ukraine International Airlines | 27   | 27   | 0  | 100% | 5   | 81%  | 22  |
| Vueling Airlines               | 51   | 51   | 0  | 100% | 15  | 71%  | 34  |
| Widerøe                        | 156  | 150  | 6  | 96%  | 12  | 92%  | 46  |
| Wizz Air Ltd                   | 58   | 58   | 0  | 100% | 18  | 69%  | 33  |
| Others **)                     | 41   | 39   | 2  | 95%  | 12  | 71%  | 41  |

## Arrivals scheduled

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| Airline                         | Planned<br>(number) | Flown<br>(number) | Cancelled<br>(number) | Flown<br>(%) | Delayed *)<br>(number) | Punctuality<br>(%) | Avg.<br>delay<br>(min) |
|---------------------------------|---------------------|-------------------|-----------------------|--------------|------------------------|--------------------|------------------------|
| Aegean Airlines<br>S.A.         | 22                  | 22                | 0                     | 100%         | 1                      | 95%                | 21                     |
| Aeroflot<br>Russian<br>Airlines | 61                  | 61                | 0                     | 100%         | 5                      | 92%                | 31                     |
| Air Baltic                      | 115                 | 115               | 0                     | 100%         | 3                      | 97%                | 37                     |
| Air Canada                      | 18                  | 18                | 0                     | 100%         | 8                      | 56%                | 59                     |
| Air China<br>International      | 13                  | 13                | 0                     | 100%         | 3                      | 77%                | 19                     |
| Air France                      | 110                 | 109               | 1                     | 99%          | 12                     | 89%                | 65                     |
| Air Greenland                   | 20                  | 19                | 1                     | 95%          | 6                      | 70%                | 36                     |
| Air India                       | 15                  | 13                | 2                     | 87%          | 6                      | 60%                | 64                     |
| Air Serbia                      | 19                  | 19                | 0                     | 100%         | 7                      | 63%                | 28                     |
| Ais Airlines                    | 24                  | 24                | 0                     | 100%         | 2                      | 92%                | 21                     |
| Alsie Express<br>A/S            | 77                  | 77                | 0                     | 100%         | 0                      | 100%               | 0                      |
| Atlantic<br>Airways             | 64                  | 63                | 1                     | 98%          | 8                      | 88%                | 50                     |
| Austrian<br>Airlines            | 119                 | 118               | 1                     | 99%          | 9                      | 92%                | 36                     |
| British Airways                 | 179                 | 179               | 0                     | 100%         | 37                     | 79%                | 48                     |
| Brussels<br>Airlines            | 97                  | 97                | 0                     | 100%         | 19                     | 80%                | 35                     |
| Croatia<br>Airlines             | 29                  | 29                | 0                     | 100%         | 4                      | 86%                | 19                     |
| Csa Czech<br>Airlines           | 76                  | 75                | 1                     | 99%          | 21                     | 72%                | 40                     |
| Danish Air<br>Transport         | 345                 | 340               | 5                     | 99%          | 11                     | 97%                | 33                     |
| Easyjet                         | 242                 | 241               | 1                     | 100%         | 43                     | 82%                | 53                     |
| Easyjet Europe                  | 284                 | 280               | 4                     | 99%          | 32                     | 89%                | 36                     |
| Egypt Air                       | 18                  | 18                | 0                     | 100%         | 13                     | 28%                | 33                     |
| Emirates                        | 31                  | 31                | 0                     | 100%         | 9                      | 71%                | 51                     |
| Eurowings<br>Luftverkehrs Ag    | 68                  | 68                | 0                     | 100%         | 5                      | 93%                | 42                     |
| Finnair                         | 132                 | 132               | 0                     | 100%         | 21                     | 84%                | 30                     |
| Iberia Express                  | 31                  | 31                | 0                     | 100%         | 2                      | 94%                | 19                     |
| Icelandair                      | 80                  | 79                | 1                     | 99%          | 10                     | 88%                | 58                     |
| Iraqi Airways                   | 19                  | 19                | 0                     | 100%         | 9                      | 53%                | 59                     |
| Klm Royal Dutch<br>Airlines     | 211                 | 209               | 2                     | 99%          | 18                     | 91%                | 38                     |
| Laudamotion                     | 53                  | 53                | 0                     | 100%         | 19                     | 64%                | 48                     |

|                                |      |      |    |      |     |     |     |
|--------------------------------|------|------|----|------|-----|-----|-----|
| Lot Polish Airlines            | 89   | 89   | 0  | 100% | 16  | 82% | 55  |
| Lufthansa                      | 268  | 266  | 2  | 99%  | 49  | 82% | 32  |
| Luxair                         | 64   | 64   | 0  | 100% | 3   | 95% | 26  |
| Middle East Airlines (Mea)     | 14   | 14   | 0  | 100% | 3   | 79% | 26  |
| Norwegian Air International    | 959  | 956  | 3  | 100% | 201 | 79% | 45  |
| Norwegian Air Shuttle          | 189  | 188  | 1  | 99%  | 30  | 84% | 44  |
| Pegasus Hava Tasimaciligi      | 62   | 62   | 0  | 100% | 8   | 87% | 32  |
| Qatar Airways                  | 80   | 80   | 0  | 100% | 9   | 89% | 33  |
| Royal Air Maroc                | 12   | 10   | 2  | 83%  | 2   | 83% | 31  |
| Ryanair Ltd                    | 526  | 524  | 2  | 100% | 88  | 83% | 41  |
| Scandinavian Airlines          | 3346 | 3309 | 37 | 99%  | 459 | 86% | 42  |
| Singapore Airlines             | 22   | 22   | 0  | 100% | 4   | 82% | 48  |
| Swiss International Airlines   | 88   | 88   | 0  | 100% | 26  | 70% | 31  |
| Tap Portugal                   | 55   | 54   | 1  | 98%  | 24  | 56% | 61  |
| Thai Airways International     | 39   | 39   | 0  | 100% | 6   | 85% | 24  |
| Transavia                      | 14   | 14   | 0  | 100% | 2   | 86% | 138 |
| Turkish Airlines               | 94   | 94   | 0  | 100% | 19  | 80% | 33  |
| Ukraine International Airlines | 27   | 27   | 0  | 100% | 1   | 96% | 16  |
| Vueling Airlines               | 51   | 51   | 0  | 100% | 7   | 86% | 29  |
| Wider?e                        | 158  | 151  | 7  | 96%  | 15  | 91% | 42  |
| Wizz Air Ltd                   | 58   | 58   | 0  | 100% | 5   | 91% | 41  |
| Others **)                     | 41   | 38   | 3  | 93%  | 7   | 83% | 24  |

## Departures charter

\*) Delayed more than 15 minutes.

\*\*) Airlines having less than 10 operations.

| Airline                        | Planned<br>(number) | Flown<br>(number) | Cancelled<br>(number) | Flown<br>(%) | Delayed *)<br>(number) | Punctuality<br>(%) | Avg.<br>delay<br>(min) |
|--------------------------------|---------------------|-------------------|-----------------------|--------------|------------------------|--------------------|------------------------|
| Jet Time                       | 44                  | 42                | 2                     | 95%          | 10                     | 77%                | 35                     |
| Norwegian Air<br>International | 17                  | 17                | 0                     | 100%         | 2                      | 88%                | 34                     |
| Scandinavian<br>Airlines       | 30                  | 30                | 0                     | 100%         | 5                      | 83%                | 43                     |
| Sunclass<br>Airlines           | 67                  | 65                | 2                     | 97%          | 16                     | 76%                | 55                     |
| Tuifly Nordic                  | 25                  | 25                | 0                     | 100%         | 15                     | 40%                | 39                     |
| Others **)                     | 32                  | 28                | 4                     | 88%          | 8                      | 75%                | 36                     |

## Arrivals charter

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|--------------------------------|---------------------|-------------------|-----------------------|--------------|------------------------|--------------------|------------------------|
| Jet Time                       | 45                  | 42                | 3                     | 93%          | 29                     | 36%                | 46                     |
| Norwegian Air<br>International | 16                  | 16                | 0                     | 100%         | 6                      | 63%                | 48                     |
| Scandinavian<br>Airlines       | 29                  | 29                | 0                     | 100%         | 4                      | 86%                | 46                     |
| Sunclass<br>Airlines           | 62                  | 61                | 1                     | 98%          | 33                     | 47%                | 71                     |
| Tuifly Nordic                  | 17                  | 17                | 0                     | 100%         | 9                      | 47%                | 59                     |
| Others **)                     | 30                  | 28                | 2                     | 93%          | 11                     | 63%                | 44                     |

## Departures total

\*) Delayed more than 15 minutes.

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| Airline                         | Planned<br>(number) | Flown<br>(number) | Cancelled<br>(number) | Flown<br>(%) | Delayed *)<br>(number) | Punctuality<br>(%) | Avg.<br>delay<br>(min) |
|---------------------------------|---------------------|-------------------|-----------------------|--------------|------------------------|--------------------|------------------------|
| Aegean Airlines<br>S.A.         | 22                  | 22                | 0                     | 100%         | 8                      | 64%                | 27                     |
| Aeroflot<br>Russian<br>Airlines | 61                  | 61                | 0                     | 100%         | 3                      | 95%                | 34                     |
| Air Baltic                      | 115                 | 114               | 1                     | 99%          | 9                      | 92%                | 30                     |
| Air Canada                      | 18                  | 18                | 0                     | 100%         | 7                      | 61%                | 58                     |
| Air China<br>International      | 13                  | 13                | 0                     | 100%         | 2                      | 85%                | 24                     |
| Air France                      | 111                 | 110               | 1                     | 99%          | 15                     | 86%                | 62                     |
| Air Greenland                   | 20                  | 20                | 0                     | 100%         | 2                      | 90%                | 34                     |
| Air India                       | 15                  | 13                | 2                     | 87%          | 6                      | 60%                | 85                     |
| Air Serbia                      | 19                  | 19                | 0                     | 100%         | 10                     | 47%                | 29                     |
| Ais Airlines                    | 24                  | 23                | 1                     | 96%          | 1                      | 96%                | 24                     |
| Alsie Express<br>A/S            | 77                  | 77                | 0                     | 100%         | 1                      | 99%                | 18                     |
| Atlantic<br>Airways             | 75                  | 74                | 1                     | 99%          | 14                     | 81%                | 48                     |
| Austrian<br>Airlines            | 122                 | 121               | 1                     | 99%          | 11                     | 91%                | 31                     |
| British Airways                 | 179                 | 179               | 0                     | 100%         | 22                     | 88%                | 48                     |
| Brussels<br>Airlines            | 96                  | 96                | 0                     | 100%         | 15                     | 84%                | 34                     |
| Croatia<br>Airlines             | 29                  | 29                | 0                     | 100%         | 10                     | 66%                | 23                     |
| Csa Czech<br>Airlines           | 76                  | 75                | 1                     | 99%          | 26                     | 66%                | 43                     |
| Danish Air<br>Transport         | 348                 | 342               | 6                     | 98%          | 21                     | 94%                | 31                     |
| Easyjet                         | 242                 | 241               | 1                     | 100%         | 69                     | 71%                | 47                     |
| Easyjet Europe                  | 283                 | 280               | 3                     | 99%          | 48                     | 83%                | 34                     |
| Egypt Air                       | 18                  | 18                | 0                     | 100%         | 17                     | 6%                 | 36                     |
| Emirates                        | 31                  | 31                | 0                     | 100%         | 8                      | 74%                | 44                     |
| Eurowings<br>Luftverkehrs Ag    | 68                  | 67                | 1                     | 99%          | 7                      | 90%                | 35                     |
| Finnair                         | 132                 | 132               | 0                     | 100%         | 23                     | 83%                | 30                     |
| Iberia Express                  | 31                  | 31                | 0                     | 100%         | 9                      | 71%                | 27                     |
| Icelandair                      | 81                  | 79                | 2                     | 98%          | 15                     | 81%                | 42                     |
| Iraqi Airways                   | 19                  | 19                | 0                     | 100%         | 8                      | 58%                | 62                     |
| Jet Time                        | 45                  | 43                | 2                     | 96%          | 10                     | 78%                | 35                     |
| Klm Royal Dutch<br>Airlines     | 211                 | 209               | 2                     | 99%          | 20                     | 91%                | 44                     |
| Laudamotion                     | 53                  | 53                | 0                     | 100%         | 24                     | 55%                | 48                     |

|                                |      |      |    |      |     |      |    |
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| Lot Polish Airlines            | 90   | 89   | 1  | 99%  | 14  | 84%  | 45 |
| Lufthansa                      | 270  | 268  | 2  | 99%  | 38  | 86%  | 39 |
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| Middle East Airlines (Mea)     | 14   | 14   | 0  | 100% | 6   | 57%  | 21 |
| Norwegian Air International    | 973  | 971  | 2  | 100% | 122 | 87%  | 43 |
| Norwegian Air Shuttle          | 190  | 189  | 1  | 99%  | 29  | 85%  | 43 |
| Pegasus Hava Tasimaciligi      | 62   | 62   | 0  | 100% | 17  | 73%  | 32 |
| Qatar Airways                  | 80   | 80   | 0  | 100% | 12  | 85%  | 40 |
| Royal Air Maroc                | 12   | 10   | 2  | 83%  | 3   | 75%  | 24 |
| Ryanair Ltd                    | 524  | 524  | 0  | 100% | 158 | 70%  | 41 |
| Scandinavian Airlines          | 3361 | 3337 | 24 | 99%  | 500 | 85%  | 35 |
| Singapore Airlines             | 22   | 22   | 0  | 100% | 0   | 100% | 0  |
| Sunclass Airlines              | 67   | 65   | 2  | 97%  | 16  | 76%  | 55 |
| Swiss International Airlines   | 89   | 89   | 0  | 100% | 28  | 69%  | 35 |
| Tap Portugal                   | 55   | 54   | 1  | 98%  | 28  | 49%  | 55 |
| Thai Airways International     | 41   | 39   | 2  | 95%  | 5   | 88%  | 39 |
| Transavia                      | 18   | 18   | 0  | 100% | 4   | 78%  | 89 |
| Tuifly Nordic                  | 25   | 25   | 0  | 100% | 15  | 40%  | 39 |
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| Air Canada                      | 18                  | 18                | 0                     | 100%         | 8                      | 56%                | 59                     |
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