

# Holiday travellers

## – let CPH start you off easy

### Information

There are two desks at the airport where staff is available to answer your questions. They are shown on the map. You can also get assistance from the airport's green-shirted helpers – staff wearing green T-shirts who circulate in the check-in area in Terminal 2.



### Where do I go, and how do I check in?

There are four different check-in options, depending on which airline you are travelling on. On the list on our [website](#) you can see which options your airline offers. You can also see when your airline recommends you should be at the airport, and in which terminal you will be checking in.

#### Check-in desks:

All airlines still offer “old-fashioned” check in at a desk where a staff member will handle the check-in formalities for you. You should allow plenty of time as there are often queues.

#### Kiosks:

There are check-in kiosks in all three terminals at the airport. Check the [list](#) to see whether your airline offers this type of check-in. Here, you can check in on your own, and it is easy and fast. Follow the instructions on the screen or ask a staff member. If you have checked baggage, you must take it to the counter signposted “bag drop”.

#### Online:

[Check the list](#). If your airline offers online check-in, that is a fast way of checking in on your own. You can check in and print your boarding card at your own pace before you go to the airport. At the airport, you take any checked baggage to the “bag drop” desk and then proceed to the security checkpoint where you must show the boarding card you printed at home.

#### Mobile phone:

A small number of airlines offer this very handy option. [Check the list](#) and your airline's website for more information.

### Security screening

#### What do I do when I have checked in and dropped off my baggage?

If you are travelling to an international destination, you should proceed to the security checkpoint located between Terminals 2 and 3 on the first floor. Follow the signs – it is easy to find.

- ✈ Remove all objects from your pockets
- ✈ Take off your coat
- ✈ Take off your belt
- ✈ Remove your laptop from your bag and put it in a separate tray
- ✈ Special rules apply to liquids, [read more here](#)
- ✈ [Check here for security FAQs](#)

Remember: Bring as little carry-on baggage as possible. That will take you through security faster.



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### For children



The airport has a large play area featuring children's TV shows, table football and many other things. It is located in Terminal 2 after security.

There are also baby changing facilities in Terminal 2, and you can heat feeding bottles. Most toilets at the airport have baby-changing facilities.

There is also a play area in Terminal 1 with a video game console. In addition, there are small areas with play tables for young children in various places at the airport. All play areas can be used free of charge.

You can download our pdf with [information for families travelling with children here](#).

### Banks and ATMs



Both Danske Bank and Nordea have a number of branches at the airport. In addition, there are ATMs in Terminal 1 and Terminal 3.

There are a number of good eateries and exciting shops at the airport. Do you want to eat or shop at the airport? You can print out lists of the [shops](#) and [eateries](#) at the airport and take them along.

